



Employee Assistance Program

Data Summary

	2016			2015			2014		
	Total	Annualized*	%	Total	Annualized*	%	Total	Annualized*	%
Overall Utilization	464	241.3	24.1%	377	196.6	19.7%	423	220.5	22.1%
Utilization									
Counseling and Consultation Cases	98	51.0	5.1%	66	34.4	3.4%	70	36.5	3.6%
EAP Counseling Cases	91	47.3	4.7%	57	29.7	3.0%	65	33.9	3.4%
TEAP Counseling Cases									
Training Participants				50	26.1	2.6%	89	46.4	4.6%
CISM Participants	271	140.9	14.1%	111	57.9	5.8%	168	87.6	8.8%
MagellanHealth.com Online User Sessions	85	44.2	4.4%	146	76.1	7.6%	91	47.4	4.7%
Service Activity									
Legal/Financial Services									
Work Life Service Requests									

Please click on your selection to highlight, then click Finish to run the report.

Customer Selection

Unique User Summary

	2016			2015			2014		
	EE Count	Unique Users	%	EE Count	Unique Users	%	EE Count	Unique Users	%
	1,918	58	3.0%	1,918	40	2.1%	1,918	47	2.5%